



**DEMAND FOR GOOD GOVERNANCE PROJECT**  
**World Bank-IDA-Grant No H4410-KH**

**Support to the Arbitration Council**

**ANNUAL WORK PLAN**  
**2010**

## SUMMARY OF KEY ACTIVITIES

This below provides a summary of key activities to be undertaken under the four components described:

**Component 1: *Institutional Integrity and Sustainability: Independence, Credibility, Sustainability***

Key Activity 1: *Selection/ recruitment of arbitrators*: assess the need for the appointment of additional arbitrators.

Key Activity 2: *Arbitration Council governance*: maintain and strengthen appropriate governance structures including the ACF Board of Directors, Representatives of the Arbitration Council, Regular Arbitrator Meetings, Arbitrators' Retreat and Arbitrator Working Groups.

Key Activity 3: *Sustainability*: develop and implement strategies that will help to ensure the AC's institutional and financial sustainability in the long term.

**Component 2: *Labour Dispute Resolution***

Key Activity 1: *Resolution of Labour Dispute Cases*: continue the AC/Fs core work of conciliating and arbitrating labour disputes.

Key Activity 2: *Capacity Building of AC/F and SAC*: undertake training and other activities to develop the legal and administrative capacity of Arbitrators, ACF and SAC staff.

Key Activity 3: *Expansion of Arbitration Council Services*: aim to expand AC's dispute resolution services throughout the country and into a broader range of industrial sectors.

**Component 3: *Partnerships and Stakeholder Outreach and Training***

Key Activity 1: *Establishing and maintaining partnerships*: develop and maintain relationships with key partners as well as with other relevant organizations and institutions

Key Activity 2: *Dissemination of publications and other information to raise stakeholder awareness*: produce, publish and disseminate arbitral awards and other relevant information in order to raise stakeholder awareness and ensure transparency.

Key Activity 3: *Media relations and promotion:* use media tools to promote AC/F to a wider audience

Key Activity 4: *Stakeholder training:* continue to run trainings for relevant stakeholders to promote awareness of the AC and the labour dispute resolution process.

**Component 4: *General Operation and Project Management***

Key Activity 1: *Equipment & occupancy:* AC/F will purchase additional equipment and furniture and relocate to a larger space to accommodate the expansion in activities and increased staffing levels under DFGG. ACF will continue to provide managerial, technical and financial support to the Council.

Key Activity 2: *Monitoring and evaluation:* ACF will maintain M&E system; procure and coordinate with consultant/NGO/firm to conduct studies.

**PROJECT IMPLEMENTATION PLAN**







	monthly and quarterly basis (case receive, success rate, legal toolkits, capacity building, material produce and disseminate, etc)															
	Select individual consultant for the assessment of quality of arbitral award								X	X	X					
	Coordinate with individual consultant for assessment of quality of arbitral award										X	X	X	X		
	Procure and coordinate with firm to conduct media monitoring				X	X	X	X	X	X	X	X	X	X		
	Coordinate with PCO in conducting evaluation studies of outcome indicators (i.e., institutional capacity, staff capacity building, number of partnership formed, etc.)	X	X	X	X	X	X	X	X	X	X	X	X	X		
	Implement and update GGF and RMM			X			X				X			X		

**For detail workplan, available upon request!**

